

 <small>pt. sansan saudaratex jaya</small>	KEBIJAKAN	Document No	PS-409/0/SC-02/16
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GRIEVANCE AND SUGGESTIONS		Effective date	28 th October 2014
		Acknowledged by	Approved by

PT. Sansan Saudaratex Jaya is committed to building systems to obtain and evaluate all individual input, grievance and suggestions from the workers. Grievance and suggestions in question is a complaint or idea or ideas about worker or an employee dissatisfaction about the steps or situations that are considered contrary to the provisions of laws, regulations and codes of conduct.

As for the things done to achieve these objectives are:

1. PT. Sansan Saudaratex Jaya provides a suggestion box and hotline numbers as convey grievance and suggestions.
2. All contents of the complaints and suggestions identified, discussions were held and given solutions.
3. Notification content and discussion of grievances or complaints through media announcement board.

Cimahi, 28th October 2014



pt. sansan saudaratex jaya
Bandung Indonesia

President Director